

Office Use Only

Rec'd: _____ by: _____

T&C: _____

Deposit: _____

App: _____

Visa ? : _____

Passport Copy: _____



Caravan-Serai Inc.

E-mail: info@caravan-serai.com; www.caravan-serai.com
WA STATE SELLER OF TRAVEL: 600 552-102 – IATA

CLIENT TRIP APPLICATION

To register for this trip, please send the following to Caravan-Serai Tours, Inc.:

1. This registration form
2. **Signed acceptance of Caravan-Serai Terms and Conditions (we cannot process your registration without this!)**
3. \$500.00 per person non-refundable deposit, if booking through an agency, please pay your agent and then the agency will send Caravan-Serai a company check
4. A **scanned copy** of the front page of your passport showing Passport Number, Date/Place of Issue, etc. **emailed to us - faxed copies are not acceptable**
5. Completed Visa Questionnaire

PLEASE NOTE: Trip acceptance based on this information. Space is limited. Itineraries are subject to change.

FULL NAME: _____

Today's date: _____ **Destination country/tour:** _____

Experience traveling to: Middle East? Africa? Europe? Other? _____

Home address: _____

City/state/zip: _____

Home phone: _____ *E-mail:* _____

Work phone: _____ Cell phone: _____

Fax: _____

In emergency contact: _____ Phone: _____

Mailing address for pre-departure materials: _____

Do you have any physical disability or limitations that would make it difficult for you to travel in a third world country? **Please be honest regarding your physical limitations. Most of our trips have a lot of walking through ruins, over uneven ground, up and down stairways in monuments, through crowded markets, etc.** Areas to be visited can be highly congested in certain times of the year and will require very early morning starts. Please see our Terms and Conditions regarding this issue.

Please list any physical limitations:

If so, how do you see yourself overcoming this on a trip?

Do you have an **Israeli** stamp in your passport? YES () NO ()

NOTE: If you have an Israeli stamp in your passport, **please call us.** Some Arab countries will not allow entry to anyone holding a passport with evidence of previous travel to Israel. Please call us if you have any questions at all about this issue.

Do you have a roommate? Name: _____

Please circle your preference:

Share* Single (add supplement)

Smoking Non smoking

Other requirements: _____

Thank you for completing all the parts of this application.

* If you cannot be paired with another traveler, the single supplement will apply.



GENERAL VISA APPLICATION INFORMATION

We need the following information, plus a clearly scanned copy of passport photo & info page, for all applicants to apply for Visas and/or Visa Authorization Numbers. Omission of any information requested will cause delays in obtaining your visa authorization number and/or the visa itself.

FIRST NAME:	FAMILY NAME:	
SEX: (circle one) F M	MARITAL STATUS:	
DATE OF BIRTH: (exactly as it appears on your passport) Day: Month: Year:	CITIZENSHIP:	PLACE OF BIRTH:
FATHER'S FULL NAME:	MOTHER'S FULL MAIDEN NAME:	
PASSPORT #	PLACE OF ISSUE:	
ISSUE DATE:	EXPIRATION DATE:	
PROFESSION/OCCUPATION (**For Iran Visa Applications you MUST specify nature of work, job title, and place of employment. This also applies to retired people who should provide the information of their occupation before retirement**)		
HOME ADDRESS & PHONE (no PO Boxes)	BUSINESS ADDRESS & PHONE# (no PO Boxes)	
FOR IRAN ONLY PLEASE LIST ANY PREVIOUS VISITS TO IRAN (Please give dates)	DATE AND PURPOSE OF THIS VISIT:	
LAST COUNTRY VISITED & DATE	METHOD OF ENTRY FOR THIS VISIT (i.e. sea, air):	
PLACE WHERE VISA IS TO BE ISSUED (i.e. which Iranian Embassy/Consulate – please let us know if you will need to get your visa in another country other than the US)		

Please note that if you are going on a tour to IRAN all information is required. If you do not provide it in full (particularly the occupation information) we will have to contact you to obtain it, delaying the submission of the application.



General Terms & Conditions

The bookings and travel arrangements made by Caravan-Serai, Inc. are in consideration of the mutual promises contained in these terms and conditions, and other good and valuable consideration, the receipt, adequacy and sufficiency is hereby acknowledged by the parties, the parties further agree as follows:

Prices

All prices are per person and based double occupancy accommodations as noted per itinerary, English-speaking qualified guides and lecturers, air-conditioned transportation (car or bus) and transfers, meals as described in itineraries, and baggage handling. Prices, unless otherwise stated for the specific tour, do not include passport and visa fees, gratuities, laundry, all drinks except those served with meals, room service, phone calls, telexes, faxes, excess luggage. All tour-specific inclusions and exclusions are listed for each tour.

Payment Conditions, Cancellation, Delays and Refunds

Cancellation by Client

A non-refundable deposit of \$500USD is required when reservations are made. Final payment is due 60 days prior to departure. Cancellation: Must be made in writing.

Deposit towards booking constitutes full knowledge and acceptance of our cancellation policy. Cancellation must be received in writing, along with all travel documents, before it will be processed. Regardless of the cause, the following terms will apply upon cancellation.

- **Deposit is non-refundable**
- 45 - 59 days before departure: Caravan-Serai will refund 50% of tour price refunded.
- 20-44 days prior to departure: Caravan-Serai will refund 25% of tour price refunded.
- 19 days or less prior to departure: Caravan-Serai will not refund any part of the tour.

Cancellation or Changes by Caravan-Serai

Caravan Serai Inc. reserves the right to cancel or postpone the tour prior to departure for any reason including insufficient number of participants. Caravan Serai Inc. has the right to substitute or change the tour.

In the event that the tour is cancelled due to circumstances beyond the control of Caravan-Serai or due to Force Majeure, Caravan-Serai is not liable for any loss to the client. Please see the following clauses on Circumstances Beyond Our Control and Force Majeure.

Circumstances Beyond Our Control:

Every effort will be made by Caravan-Serai Tours and its agents and staff to execute our itineraries as outlined. Caravan-Serai Tours and its agents cannot be held responsible for changes made necessary by circumstances beyond our control. In addition, we reserve the right to make any alterations, additions, or omissions in the program when in our opinion they are necessary for the comfort and well being of the group.

Pace:

Many of our programs (particularly the Yemen, Levantine, and Iran programs) require participants to be able to stand for extended periods, walk reasonable distances on uneven ground, climb into small tombs and around ruins, and climb on and off buses without difficulty. We reserve the right to return any client deemed to be a hindrance to the well being of the group (for physical or mental reasons) back to their country of origin at their own expense. Caravan-Serai Tours will only take this step after careful consideration, discussion, and mutual agreement.

Baggage

Baggage allowances and fees vary from airline to airline. Please refer to the rules of the airline you are traveling on for their specific guidelines.

Single Supplement

Varies per tour, please contact our office for rates. If you register as a single and wish to have a roommate, we will make every effort to pair you with another single traveler, however this is not guaranteed. We must collect the single supplement with final payment. Should you be paired with another traveler, we will refund the full amount of the supplement upon confirmation of the other traveler.

Insurance

We highly recommend you purchase trip cancellation and interruption travel insurance through your local travel agent. Failure to buy trip insurance waives all liability of Caravan-Serai for damages to the client that would have been covered by travel insurance.

In the event that Caravan-Serai makes a refund for any reason for damages covered under an insurance policy, the holder of the insurance policy hereby agrees to assign all insurance claims to Caravan-Serai or their appointed representative. Client agrees to assist Caravan-Serai or their appointed representative in all claims against the insurance company, including, but not limited to: signing an assignment of claim, depositions, correspondence by mail and phone, appearance at court hearings, etc.

Caravan-Serai, Inc. Responsibility

In the event of any breach of these terms by Caravan-Serai, Inc., Customer's damages shall be limited to the total price Customer paid for tour. In no event shall Caravan-Serai, Inc. be liable for any incidental, contingent, or consequential damages. The making and acceptance of final payment shall constitute a waiver of any and all claims, known or unknown, liquidated or contingent, by the Customer against by Caravan-Serai, Inc.

The parties agree that under no circumstances shall Caravan-Serai, Inc. be responsible for any liability, loss, or damage, caused by the Customer, airline, hotel or other accommodations, conveyancing, or any third party, whether or not contracted with by Caravan-Serai, Inc.

CARAVAN-SERAI, INC. MAKES NO EXPRESS WARRANTIES HEREIN. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES ARE EXCLUDED.

Force Majeure

Caravan-Serai, Inc. shall not be responsible for errors, delays, failures, or omissions, under this Agreement due to any cause beyond its control, including but not limited to, employee, subcontractor acts and/or omissions, labor disturbances, riots, fires, earthquakes, floods, storms, lightning, epidemics, war, disorders, hostilities, expropriation or confiscation of properties, failure of and delays of carriers, interference by civil or military authorities, acts of God, perils of the sea and the like.

Entire Understanding, Choice of Law

This Agreement contains the entire understanding of the parties hereto (final and integrated) with respect to the subject matter hereof and the transactions contemplated hereby. This Agreement supersedes all prior and concurrent oral statements and representations and is the final and integrated intent of the parties. This Agreement may not be changed orally but only by an agreement in writing signed by the party against whom enforcement of any waiver, change, modification, extension or discharge is sought. This Agreement shall be interpreted and enforced in accordance with the substantive and procedural laws of the State of Washington. If there is a determination by a court of competent jurisdiction that one or more of the Agreement clauses are found to unenforceable, illegal, or contrary to public policy, the Agreement will remain in full force and effect except for the clauses found to be unenforceable.

Waiver, Jurisdiction, Attorney's Fees

No act, omission or delay by Caravan-Serai, Inc. in enforcing any right under this Agreement shall waive any right under or breach of this Agreement by the Customer. Caravan-Serai, Inc.'s waiver of a breach of any provision of this Agreement with respect to the Customer shall not operate or become construed as a waiver of any subsequent breach by the Customer. Any and all claims by Customer against Caravan-Serai, Inc. shall be brought within two (2) years from the date of the occurrence or the date by which Caravan-Serai, Inc. completed its services, whichever is earlier. For any controversy or claim arising out of, or relating to this Agreement, or its breach, all parties shall submit and not object to jurisdiction and venue in the King County Superior Court, State of Washington, Seattle Case Assignment Area. The parties agree to waive the rule of construction, which construes the Agreement against the drafter thereof. Should it be necessary for Caravan-Serai, Inc. to contact an attorney to enforce the terms of this Agreement, Caravan-Serai, Inc. shall be entitled to attorneys' fees and costs (including the fees and expenses of expert and fact witnesses) reasonably incurred or made by the Caravan-Serai, Inc. in its collection efforts prior to suit, preparing for suit, during suit, on appeal, on petition for review, and in enforcing any judgment or award, from the party or parties who do not substantially prevail. Customer shall also be responsible for any of Caravan-Serai, Inc.'s costs in sending Customer to collection.

Control

The terms contained herein shall take precedence over any inconsistent or contradictory terms contained in any proposal, Invoice, purchase order or other document regarding Caravan-Serai, Inc.'s services. All terms and conditions of this Agreement shall survive the completion of Caravan-Serai, Inc.'s services to Customer and/or any termination of the parties' relationship.

I have read and agree to these terms and conditions.

Signature of traveler 1

Date

Signature of traveler 2

Date

Tour Name and trip date

Please note that your registration is not confirmed until we receive a signed copy of these Terms & Conditions.